



## Claims Service Consultants

At Sure Insurance, we aspire to be the leader in providing our customers with insurance products that are fair, transparent and represent value for money.

We are committed to ensuring that every customer interaction is one that leaves them delighted. We pride ourselves on not operating like your typical insurance company but as part of a community.

### What we offer you:

- An opportunity to be part of Queensland's fastest growing insurance business.
- Focus on servicing the Customer, not average call times.
- A sense of pride, when Customers thank you for helping them when they need us the most.
- Passionate management team who genuinely enjoy creating a culture that rewards high performance whilst encouraging personal growth and great customer outcomes.
- A great team where your experience will be truly valued in an inclusive team that embraces diversity.
- Work life balance - Monday to Friday with hybrid work options available.

### The opportunity:

- Excitement! Be part of something new and help shape the future of our business.
- Work with customers to educate them and provide them with fair and great value for money insurance products.
- Ability to challenge the norm.

### About you:

- An eager approach to Excellence in Claims Service.
- A go-getter attitude with the ability to build rapport with customers and key stakeholders.
- A team player who wants to learn and grow with the business.
- Results driven – able to thrive in a fast-paced environment.
- Home insurance claims experience will be a strong advantage.
- Ability to work autonomously and achieve team results.
- Good level of verbal communication skills.

Sounds like you? Submit your resume to [jobs@sure-insurance.com.au](mailto:jobs@sure-insurance.com.au)