

KEY FACTS ABOUT THIS RESIDENTIAL STRATA POLICY

Residential Strata insurance policy

Prepared on: 14 March 2024 (effective 1 April 2024)

THIS KEY FACT SHEET IS NOT AN INSURANCE CONTRACT



STEP 1 Understanding the Facts

This Key Facts Sheet (KFS) sets out some of the events covered and not covered by this policy and other information you should consider. This sheet does not provide a complete statement of the cover offered, exclusions, conditions and limits that apply under the policy. You should carefully read the Product Disclosure Statement (PDS) and all policy documentation for more details.

STEP 2 Check the maximum level of cover and the events covered

Under this policy you set the maximum level of cover and your payout is limited to that amount (*Sum insured*).

Event / Cover	Optional Yes / No	Some examples of specific conditions, exclusions or limits that apply to events/ covers (see PDS and other policy documentation for details of others)*
Cyclone, Storm and water run off	Yes	You are not covered for any loss or damage caused to your building or common contents caused by rain, hail or wind entering your home as a result of wear tear or a process of gradual deterioration. PDS pgs. 21-22.
Earthquake or tsunami	Yes	We cover your building and common contents if they suffer loss or damage as a result of an earthquake. You are not covered for any loss or damage if it is caused more than 72 hours after an earthquake. PDS pgs. 22-23.
Escape of water or liquid	Yes	We refer to the Escape of liquid as leaking, bursting, discharging or overflowing from certain items or devices. You are not covered for any loss or damage caused to your building or common contents caused by a leaking shower floor, base or cubicle. PDS pgs. 23-24.
Fire (including bushfire)	Yes	Any loss or damage caused by fire, including bushfire. We will also cover you for the reasonable cost to remove any fire retardant used to extinguish a fire. PDS pg. 24.
Flood and water runoff	Yes	You are not covered for any loss or damage caused by underground (hydrostatic) water or pressure. PDS pg. 25.
Removal of debris	Yes	We will pay up to 10% of your building sum insured for each claim under our Removal of debris and rebuilding costs benefit. PDS pgs. 28-29.
Storm surge	Yes	We will cover you for any loss or damage caused by a rise in the sea level resulting from a cyclone or other intense storm. PDS pgs. 29-30.
Common contents in the open air	Optional	You are not covered for any loss or damage caused to your common contents caused by theft or attempted theft by any person who permanently or temporarily resides with you or a lot owner. PDS pg. 23
Fidelity guarantee	Optional	We will cover you for fraudulent embezzlement, theft, misappropriation or conversion of your funds committed during the period of insurance. PDS pg.31.
Office bearer's liability	Optional	An office bearer is not covered for any loss or damage caused by your intentional decision not to effect or maintain insurances as required by law. PDS pgs. 31-32.
Voluntary	Optional	If voluntary worker cover is shown on your Certificate of Insurance, and a voluntary worker is injured or dies while at the insured address and while performing approved work on your behalf, we will cover the voluntary worker or that person's estate for: their death in the sum of \$40,000. PDS pg. 33.

This KFS is a guide only. The examples provided are only some of the conditions and limits in the policy.
You must read the PDS and policy documentation for all the information about this policy.

STEP 3 Other things to consider

The content of this KFS is prescribed by the Australian Government and is a requirement under the *Insurance Contracts Act 1984*

Limits

This policy has restrictions that limit your cover for certain events and items, for example, the Common contents in the open air cover has a \$3,000 limit in our Residential Strata building and common contents policy. To find out these limits you need to read the PDS and other relevant policy documentation.

Excesses

If you make a claim, the excess is the amount you may have to pay for each incident. A number of different excesses may apply in respect to this policy, for example your basic excess would be payable on a claim for the insured event of Fire. You may be able to increase these excesses to lower your premium. For more detail, please read the PDS and other policy documentation.

Legal liability

This policy covers your legal liability when you are found to be legally responsible for damage or personal injury to a third party or their property. It is limited to \$20 million for each incident. You should read the PDS carefully to determine the extent of this cover.

Cooling off period

If you decide you don't want this policy within 21 days of it being issued and you haven't made a claim, you can cancel it and receive a refund.

Maximum level of cover offered by insurers

Insurers offer different maximum levels of cover in the event of the loss or destruction of your building and/ or common contents including where:

- you set the maximum level of cover and your payout is limited to that amount* (*Sum insured*).
- you set the maximum level of cover and the insurer may provide you with some agreed extra cover above that amount.
- the insurer will cover all the reasonable costs to rebuild your building and/or common contents (Total replacement).
- the insurer may provide some cover above this amount. You should consider which type of cover is best for you.

Failure to adequately insure your building may result in underinsurance.

Warning: this KFS sets out some of the conditions, exclusions and limits in respect of this policy. You should read the PDS and all policy documentation for all the conditions, exclusions and limitations of this policy that limit or exclude cover.

STEP 4 Seek more information

If you want more information on this policy or a copy of this KFS, you can contact us on 1300 392 535, jump on our website or write to us at Sure Insurance PO Box 487 Capalaba, Qld 4157.

For more information on choosing insurance and to better understand insurance, visit the Australian Government website: www.moneysmart.gov.au

The policy this KFS relates to is:

- Provided/Distributed by Sure Insurance Limited, AFS License Number 506 378, and through Sure Insurance authorised representatives.

For policies with an effective date from 1/4/2024

Underwritten by XL Insurance Company SE, Australia Branch (ABN 36 083 570 441).

Level 28, Angel Place, 123 Pitt Street, Sydney NSW 2000, Australia.

XL Insurance Company SE, Australia Branch is a part of AXA XL, a division of AXA.

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