# **CYCLONE: READINESS & SAFETY**

With Cyclone season approaching you should make sure you and your family are cyclone ready. With these few simple steps you may mitigate the damage and make sure you and your family get through this season safely.

# BEFORE, PREPARE YOUR HOME Check the condition of your roof and repair any loose tiles, eaves, screws and seal any leaks. Trim trees and overhanging branches. Clear gutters and downpipes to ensure water can drain away freely. Clear your property of loose material that could blow around and possibly cause injury or damage during extreme winds. Secure or store all garden Fit windows with shutters or metal screens. $\square$ In case of a storm surge or other flooding: Know your nearest safe high ground and the safest access route to it. Identify which items you need to raise or empty if flooding threatens your home. Consider alternatives to carpet floor coverings. Consider relocating electrical sockets and power points well above floor level.

## **BEFORE, PREPARE AN EMERGENCY KIT**

Having an emergency kit is an important step to prepare for, survive and cope with emergencies. All householders should know where the Emergency kit is kept and update the contents of your kit regularly.

- 3 days supply of bottled water, non-perishable food items like dried or canned food and a can opener including pet food and water for animals;
- ☐ Mobile phone/ charger & additional power batteries;
- Portable battery radio, torch and spare batteries;
- Matches, lamps, portable stove, cooking & eating utensils;
- First aid kit and manual, essential medications, prescriptions and adequate supply/ dosage; Insect repellent;
- ☐ Toiletries including toilet paper:
- Masking tape for windows and waterproof bags;
- ☐ Waterproof jacket, hat and gloves for everyone;
- Keep a list of emergency phone numbers on display;
- Important documents, in sealed bags, including some cash;
- Special items for infants & elderly or people with special needs.

### **CYCLONE WATCH IS ISSUED**

- Listen to your local radio/TV for further information and warnings.
- Check your emergency kit and fill water containers.
- Re-check your property for any outdoor furniture or loose material and tie down (fill boats and rubbish bins with water).
- Secure boats in safe anchorage.
- Ensure all household members know what the strongest part of the house is and what to do in the event of a cyclone warning or an evacuation.
- Check that neighbours are aware of the situation and are preparing.

### **CYCLONE WARNING IS ISSUED**

Local authorities may issue cyclone warnings as the event evolves; the following actions may be warranted.

- If requested by authorities, collect children from school or childcare centre and go home.
- Close shutters or apply board-ups and heavily tape all windows. Draw curtains and lock doors.
- Sandbag your property, the toilet bowl and indoor drains to prevent back-flow.
- Fill bath with clean water in case of interruptions to supply.
- Park vehicles under solid shelter, handbrake on and in gear.
- Remain indoors (with your pets) unless advised to evacuate. Move to the strongest part of the house, usually a stairwell or small room like a bathroom or basement.
- Stay tuned to your local radio/TV for further information.
- Pack an evacuation kit.
- If driving, make sure you stop somewhere away from power lines and trees.

# **EMERGENCY CONTACTS**

In an emergency always call 000 for Police, Ambulance or Fire brigade.

State Emergency Service (SES) - Call 132 500 for assistance following events like severe storms and floods.



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#### PREPARE AN EVACUATION KIT WHEN THE CYCLONE STRIKES **Listen out for the Standard Emergency Warning Signal** Your emergency kit, including emergency (SEWS). SEWS is a waling siren sound used through numbers, plus: Australia for serious emergency events such as severe Multiple changes of clothes for all household cyclone, bushfire, flood and storm. members, stored in watertight bags. Long sleeve shirts, long pants, strong shoes and hats are recommended. Pay careful attention to the information that follows and Pillows and sleeping bags and or blankets for act immediately on the advice given. each household member. Disconnect all electrical appliances, turn off your Important documents, such as passports, visas, electricity, gas and water. birth and marriage certificates, bank account Tune to your battery local radio for further cards and details, stock bonds, Medicare cards, information on the event and further warnings health records, insurance records, house and safety messages. mortgage/ deeds, wills and life insurance details. Check all household members are safe. Remain Laptop computers and back-ups of important indoors (with your pets) unless advised to files. evacuate. Move to the strongest part of the Valuables, photos, mementos in waterproof bags. house, usually a stairwell or small room like a bathroom or basement. Inventory of household goods. Keep Evacuation and Emergency Kits with you. WHEN LOCAL EVACUATION IS ISSUED If the building starts to break up, protect yourself Depending on the nature of the event, official advice with mattresses, rugs or blankets under a strong table or bench or hold onto a solid fixture, e.g. a may be given to evacuate on local radio/TV regarding water pipe. safe routes and when to move. Beware of the calm 'eye'. If the wind drops, don't Has official advice been given to evacuate? assume the cyclone is over; violent winds will Have you planned where you will be evacuating soon resume from another direction. Wait for the to? Is it further inland, on higher ground and official 'all clear'. If driving, stop (handbrake on and in gear) - but Do you have a preferred route and alternative in well away from the sea and clear of trees, power case roads are blocked? lines and streams. Stay in the vehicle. If evacuating out of town, leave early to avoid heavy traffic, flooding and wind hazards. AFTER THE CYCLONE Do you have enough petrol in your vehicle? Beware of the calm 'eye'. If the wind drops, don't Are you dressed appropriately, strong shoes (not assume the cyclone is over; violent winds will thongs) and tough clothing for protection? soon resume from another direction. Wait for the official 'all clear'. Place sandbag in the toilet bowl and internal drains to avoid sewage back-flow. Don't go outside until officially advised it is safe. Lock doors; turn off electricity, gas, and water; Continue to listen to your battery local radio for take your evacuation and emergency kits. further information on the event and further warnings and safety messages. If going to a public shelter, take bedding needs and books or games for children. Check for gas leaks and don't use electric Have you packed your emergency water appliances that have been wet. supplies? If you have evacuated, or did so earlier, don't return until advised. Use a recommended route Are your pets safe and secure? and don't rush. Beware of damaged power lines, Have you checked on neighbours who are elderly bridges, buildings, trees, and don't enter or disabled? floodwaters. Follow police and State/Territory Emergency Heed all warnings and don't go sightseeing. Services directions Take photos of any items which could become a health and safety hazard and throw them out. Keep your home well ventilated to help it dry, but do not leave your home open when unattended. Don't make unnecessary phone calls. Check and help neighbours. This brochure is for information only and provided in good faith. Sure Insurance is under no **L** 1300 392 53 liability to any person in respect of any loss on damage (including consequential loss or damage) which may be suffered or incurred, or which may arise directly or indirectly, in respect of reliance by any person on the information contained in this brochure. INSURANCE, BUT FAIR